



3/20/2013

To Whom it May Concern:

Please be advised of the following information regarding Roebic Laboratories Inc. bacterial products:

**Statement of Product Quality:**

Roebic Laboratories Inc. produces high quality bacterial cultures and products for application in the waste water treatment industry. No genetically modified organisms are used in product formulations and all bacteria are considered to be "non-pathogenic." Products are guaranteed to be E. coli, Salmonella and Shigella free.

Liquid Biological products are water-based and are non-corrosive with pH values in the neutral ranges.

**Proper Storage Conditions:**

Bacterial products should be stored under conditions similar to that of normal "room temperature" and humidity. Room temperature is approximately 70 °F or 21 °C. Temperatures in excess of this can damage the product as pasteurization (70 °C) may occur. Additionally, freezing should be avoided as some product formulations will be damaged by the freezing process.

**Expected Shelf Life:**

Under proper storage conditions, Roebic bacterial cultures and products will have an operational shelf life of 1-2 years from the date of shipment from the Roebic warehouse.

A handwritten signature in blue ink, appearing to read "S. Smith", is written over a horizontal line.

Steven Smith  
Senior Microbiologist